



authID Selected to Strengthen Workforce Security for Multi-National Manufacturing Automation Company

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Global industrial automation provider deploys authID's biometric identity verification to protect tens of thousands of employees and contractors across Microsoft Entra ID and ServiceNow platforms

DENVER, Aug. 31, 2026 (GLOBE NEWSWIRE) -- authID (Nasdaq: AUID), a leading provider of biometric authentication solutions, today announced it has been selected by a global leader in industrial automation. authID will secure the customer's Microsoft Entra ID and ServiceNow environments to strengthen identity assurance across its service desk, as well as employee and contractor onboarding.

For this client, large numbers of contractors must be onboarded and identified while their privacy is safeguarded. In addition, intellectual property associated with manufacturing processes must be protected. Strong identity verification plays a critical role in U.S and international manufacturing because cyber attacks can cripple supply chains, damage productivity and directly impact downtime, and in extreme cases jeopardize public utilities. The connectivity between equipment creates additional vectors for attacks as well, requiring valid human sponsorship of service accounts.

Digital intrusion, fraud and system attacks are rampant in manufacturing industries across the world. There have been many recent well-funded, state-sponsored attacks on power grid infrastructure, water processing plants and the most critical industrial control systems.

Following a proof of concept covering ServiceNow password reset, Microsoft Entra ID authentication, and biometric enrollment, the manufacturer selected authID's Proof identity verification and Verified + PrivacyKey biometric authentication solutions.

The customer evaluated several alternatives before selecting authID. They cited authID's fraud and deepfake detection depth, including certified presentation-attack and injection-attack detection. This included support for 16,000 document types across more than 240 countries and territories, and a privacy-protecting design that never stores a biometric template. authID's biometric authentication delivers a false non-match rate of approximately 0.3% and a false match rate on the order of 1 in 1 billion, supporting the highest levels of assurance without sacrificing speed or user experience.

Pre-built Entra and ServiceNow integrations through authID's marketplace application, the absence of professional-services costs during the proof of concept, and authID's recently announced quantum-resistant architecture upgrade were also cited as differentiators.

authID's Proof and Verified + PrivacyKey solutions verify caller identity for service desk transactions and support biometric authentication and self-service account recovery. This integrates with ServiceNow, and Entra ID as an external authentication method. Callers to the service desk are biometrically identified, for additional identity assurance as well as a superior user experience. authID also provides secure employee and contractor onboarding and pre-boarding checks, and candidate validation during hiring, as well as passwordless, device-agnostic biometric authentication that never stores a biometric template.

According to IBM X-Force's latest Threat Intelligence Index, the manufacturing vertical is the most targeted industry for the last five years, accounting for more than a quarter of all global cyber attacks.

The customer is also exploring other applications for authID's platform, including identity-proofing invoked by high-risk signals before allowing a transaction to proceed, and support for shared-workstations, without the need for company-issued devices.

"This global manufacturing automation leader is exactly the kind of security-mature, large-scale industrial organization our platform was built to serve," said Rhon Daguro, CEO of authID. "Deepfakes and injection attacks are increasingly used to defeat traditional identity checks at the service desk and during onboarding. By creating a biometric root of trust for every employee and contractor, we help this customer stop fraud before it starts, while preserving user privacy and eliminating the cost and risk of passwords."

About authID

authID (Nasdaq: AUID) ensures enterprises "Know Who's Behind the Device™" for every customer or employee login and transaction through its easy-to-integrate, patented, biometric identity platform. authID quickly and accurately verifies a user's identity, leveraging a 1-in-1-billion false positive rate for the highest level of assurance, coupled with industry-leading speed and privacy-preserving technology. Its IDX platform secures the distributed workforce of employees and contractors, while enforcing authorization and accountability for AI agents. By creating a biometric root of trust for each user, authID stops fraud at onboarding, prevents account takeover, detects and stops deepfakes, eliminates password risks and costs, and provides the fastest, frictionless, and most accurate user identity experience in the industry.

For more information, visit www.authID.ai or <https://developer.authid.ai/docs/proof-and-entra-verified-id>.

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Forward Looking Statements

This Press Release includes "forward-looking statements." All statements other than statements of historical facts included herein, including, without limitation, those regarding future customer implementations, business strategy, and plans and objectives of management for future operations of authID Inc. and its customers and business partners, are forward-looking statements. Such forward-looking statements are based on a number of

assumptions regarding authID's present and future business operations and strategies, and the environment in which authID expects to operate in the future, which assumptions may or may not be fulfilled in practice. Actual results may vary materially from the results anticipated by these forward-looking statements as a result of a variety of risk factors, including the successful implementation of the services to be provided under new customer contracts and their adoption by customers' users; the Company's ability to compete effectively; future investment in the Company; changes in laws, regulations and practices; the increase in international tariffs and uncertainty over international trading conditions, changes in domestic and international economic and political conditions, the impact of the wars in Ukraine and the Middle East, inflationary pressures, changes in interest rates, and others. See the Company's Annual Report on Form 10-K for the Fiscal Year ended December 31, 2025 filed at www.sec.gov and other documents filed with the SEC for other risk factors which investors should consider. These forward-looking statements speak only as to the date of this release and cannot be relied upon as a guide to future performance. authID expressly disclaims any obligation or undertaking to disseminate any updates or revisions to any forward-looking statements contained in this release to reflect any changes in its expectations with regard thereto or any change in events, conditions, or circumstances on which any statement is based.